

Daily data usage check

To check your data usage for your site, you will only need to know your SAN (Site Account Number, will begin with: HMSBI)

Copy and paste the following address into any web browser:

https://customercare.myhughesnet.com/frmUsage.cfm?https://customercare.myhughesnet.com/select_modem.html

Once the site is pulled up, it should look like this:



Check my usage

"Check my usage" is intended to provide HughesNet subscribers with an approximation of their online download and upload usage data and Fair Access Policy information. Please note that certain software applications will take advantage of an 'Always On' connection, and this activity may result in additional usage data even when you are not active at your HughesNet-enabled PC. The information provided on this site is for reference only. Actual usage may vary.

'Check my usage' provides the following information:


- Date - The date usage data was recorded.
- Download in Megabytes - Amount of data downloaded in Megabytes.
- Upload in Megabytes - Amount of data uploaded in Megabytes.
- Subject to FAP - Indicates whether usage was subjected to FAP during the period monitored.

Typically the number of Megabytes transmitted is much smaller than the number of Megabytes received. When you select a link or type in a URL (ex: www.myHughesNet.com), the information you send is very small to request that Web page. The content that you receive when that Web page appears includes a large amount of information such as text, graphics, animation, etc. However, when you send emails with large attachments, or perform other types of bulk upload activities, the transmit usage may be much greater.

Even when you are not using the HughesNet system, you may see very small amounts of usage. This is normal, and represents signals from the HughesNet system to the Network Operations Center indicating that it is operating properly. A typical transmit usage value when the HughesNet system is not being used could be 0.02 to 0.10 MB.

When your transmit usage is very high (say 20 MB per hour or more) and continuous over many hours or days even when you are not using your system, it is strongly recommended that each of your PCs connected to the HughesNet system be checked for a virus or worm. A worm typically causes a PC connected to the Internet to transmit 'useless' information continuously. When this happens, the performance of your HughesNet system will be degraded and may be completely disrupted. To restore the integrity of your system and the performance of your HughesNet service, please follow these instructions to identify and remove harmful viruses and worms.

SAN:

Date: 

Then, enter your SAN and the date you would like to see the history of usage.

Here is an example of the history for this site for the date I requested (01/31/2018)

Results for Site ID: HMSBI00

Note: The information on this page is listed in prevailing Eastern time only. Usage statistics will only be shown for a SAN if usage for a given hour is greater than 500KB, the site is subject to the Fair Access Policy or the reported time is between 2 AM ET and 8 AM ET.

Date	Time From	Time To	Min Used	Download In MB	Subject To FAP*	Upload In MB
01/31/18	12:00 AM	1:00 AM	60	0.08	No	0.08
01/31/18	1:00 AM	2:00 AM	60	0.08	No	0.08
01/31/18	2:00 AM	3:00 AM	57	1.34	No	0.52
01/31/18	3:00 AM	4:00 AM	58	0.10	No	0.09
01/31/18	4:00 AM	5:00 AM	60	0.12	No	0.10
01/31/18	5:00 AM	6:00 AM	60	0.06	No	0.07
01/31/18	6:00 AM	7:00 AM	60	75.91	No	7.38
01/31/18	7:00 AM	8:00 AM	60	5.94	No	0.70
01/31/18	8:00 AM	9:00 AM	60	0.08	No	0.08
01/31/18	9:00 AM	10:00 AM	60	0.08	No	0.08
01/31/18	10:00 AM	11:00 AM	60	40.32	No	2.25
01/31/18	11:00 AM	12:00 PM	60	0.15	No	0.19
01/31/18	12:00 PM	1:00 PM	60	0.15	No	0.10
01/31/18	1:00 PM	2:00 PM	60	0.20	No	0.10
01/31/18	2:00 PM	3:00 PM	60	0.18	No	0.11
01/31/18	3:00 PM	4:00 PM	60	952.32	No	2.67
01/31/18	4:00 PM	5:00 PM	60	403.52	No	2.15
01/31/18	5:00 PM	6:00 PM	60	26.77	No	1.03
01/31/18	6:00 PM	7:00 PM	60	830.31	No	2.26
01/31/18	7:00 PM	8:00 PM	60	57.80	No	3.78
01/31/18	8:00 PM	9:00 PM	60	59.48	No	3.41
01/31/18	9:00 PM	10:00 PM	60	64.09	No	4.20
01/31/18	10:00 PM	11:00 PM	60	148.75	No	7.65
01/31/18	11:00 PM	12:00 AM	60	0.31	No	2.09

* FAP – Fair Access Policy

Results for Site ID: HMSBI001270

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Date	Time From	Time To	Min Used	Download In MB	Subject To FAP*	Upload In MB
02/15/18	12:00 AM	1:00 AM	17	39.42	No	2.69
02/15/18	1:00 AM	2:00 AM	60	162.75	No	10.11
02/15/18	2:00 AM	3:00 AM	60	712.50	No	141.38
02/15/18	3:00 AM	4:00 AM	60	345.37	No	28.60
02/15/18	4:00 AM	5:00 AM	60	269.79	No	15.40
02/15/18	5:00 AM	6:00 AM	60	1198.62	No	27.19
02/15/18	6:00 AM	7:00 AM	60	739.94	No	29.55
02/15/18	7:00 AM	8:00 AM	60	835.70	No	19.70
02/15/18	8:00 AM	9:00 AM	60	252.21	No	2.33
02/15/18	9:00 AM	10:00 AM	60	4.74	No	0.31
02/15/18	10:00 AM	11:00 AM	59	3.56	No	0.21
02/15/18	11:00 AM	12:00 PM	59	12.32	No	0.46
02/15/18	12:00 PM	1:00 PM	60	345.23	No	16.36
02/15/18	1:00 PM	2:00 PM	36	191.99	No	4.68
02/15/18	3:00 PM	4:00 PM	30	1792.14	No	30.95
02/15/18	4:00 PM	5:00 PM	60	2283.24	No	57.29
02/15/18	5:00 PM	6:00 PM	60	1362.18	No	48.20
02/15/18	6:00 PM	7:00 PM	60	682.44	No	38.98
02/15/18	7:00 PM	8:00 PM	60	92.62	No	4.99
02/15/18	8:00 PM	9:00 PM	60	303.79	No	52.90
02/15/18	9:00 PM	10:00 PM	60	169.24	No	14.13
02/15/18	10:00 PM	11:00 PM	60	95.80	No	5.39
02/15/18	11:00 PM	12:00 AM	60	139.71	No	9.34

*** FAP – Fair Access Policy**

This information is provided only for your reference. Your actual invoice may vary according to your billing plan.

**Data transmitted or received between 2:00 AM and 8:00 AM Eastern Time counts toward Bonus Bytes usage.