

New Hopper™ Features Available November 13, 2012

November 13, 2012

Our Hopper Whole-Home HD DVR system just keeps getting better! We launched our GameFinder app for Hopper at the end of August and now we're pleased to announce several more exciting features that are now available including Bluetooth functionality and the ability to restore select, previously deleted recordings.

To learn more about all the Hopper features described below check out the Hopper Updates Job Aid available on DISH Portal > Technology > Hopper.

Color Button Navigation

For quick navigation some drop-down menus and other selectable options on screen now have a background color that matches a colored button (Red, Yellow, Blue or Green) on the Hopper remote control.



Deleted Recordings (DVR Recycle Bin)

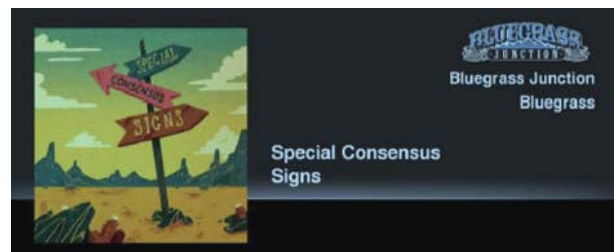


You don't always get a second chance, unless you have a Hopper! Ok, so you watched the latest episode of your favorite TV show last night and then you deleted it—before your significant other had a chance to see it. Oops, you're in for it now, right? Nope. **You can now restore shows deleted within the past 48 hours.** Click on the "DVR" folder icon on the Main Menu, select the "Deleted Recordings" tile and click on the show you want to watch again. Then select "Restore" and the show is returned to your DVR Folder. Hopper saves the day.

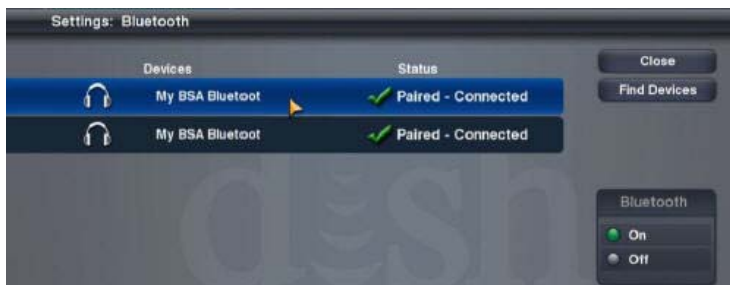
SIRIUSXM Album Artwork

See It and Hear It – Now not can you only listen to your favorite SIRIUSXM channels, but you can enjoy the album artwork at the same time.

Note – this feature will roll out through November, starting November 12th.



Bluetooth Headset



Got Bluetooth? Hopper does! Now you can stream audio to your Bluetooth stereo headset to keep the TV sound to yourself. From the "Settings" icon on the Main Menu, select "Bluetooth" and then click on "Find Devices" to find and pair your compatible Bluetooth headsets. Only two Bluetooth headsets can be connected to the Hopper at one time. Bluetooth compatibility is not available on Joey's.

What's Hot



Catch the Fire – Looking for something to watch, but not sure what would be interesting? Our What's Hot feature for Hopper lets you watch the hottest TV shows, movies, and sports based on what everyone else is watching. To start, select the "What's Hot" icon from the Hopper Main Menu.

Once inside the What's Hot feature you can choose from among a variety of genres by selecting the "Genres" tab on the screen or pressing the red button on your Hopper remote control.

- To choose between Local and National shows select the "Local" tab on the screen or press the green button on your Hopper remote.
- You can also choose between On Now, On Next or Today by selecting the "On Now" tab on the screen or by pressing the yellow button on your remote.
- Another way to access the What's Hot feature is by pressing the blue button on your Hopper remote while looking at the on-screen Guide.



All content will automatically sort by the most popular to the least popular.



GameFinder App Now Available Via Blue Button

Watching live TV and want to check up on some sports scores? Just press the blue button on your Hopper remote to access the GameFinder app.

Over-the-Air (OTA) Support

We now offer an optional "USB Digital OTA Tuner" Retailer Price \$25 (MSRP \$30) (part # 194858 includes USB cable) accessory to watch over-the-air channels using an OTA antenna. Please contact your Authorized Hardware Provider to purchase this item.

Please note that Hoppers must have version S229 software downloaded to support the OTA adapter; this software version is currently rolling out to Hoppers across the country and should be finished a week from today.

OTA Digital Adapter



USB 2.0 Cable



Thanks for supporting DISH!

The foregoing (including without limitation, brief description(s) of certain terms and conditions applicable to each of the Promotional Programs named in this RetailerNews) may be subject to applicable Business Rules and/or different terms and conditions of your Retailer Agreement with DISH Network L.L.C., formerly known as EchoStar Satellite L.L.C. ("DISH"). In the event of any conflict or inconsistency between the terms and conditions set forth in any applicable Business Rules or your Retailer Agreement and the terms and conditions set forth above, the terms and conditions of such Business Rules and/or such Retailer Agreement shall control. Programming packages and pricing are subject to change at Any Time in DISH's Sole Discretion.

With respect to hardware purchased by a Retailer from Echosphere L.L.C. ("Echosphere"), all equipment discounts and other Incentives shall be paid by DISH subject to and in accordance with the terms and conditions of each participating Retailer's Retailer Agreement and applicable Business Rules. With respect to hardware purchased by a Retailer from an Authorized Distributor, any and all equipment discounts and other Incentives shall be paid by the Authorized Distributor in accordance with and subject to the terms and conditions of your applicable agreement(s) with such Authorized Distributor. Notwithstanding anything set forth in this RetailerNews to the contrary, any and all references herein to equipment discounts and/or other Incentives shall apply solely and exclusively to Retailers who purchase their hardware from Echosphere. All capitalized terms not otherwise defined in this RetailerNews shall have the meanings ascribed to them in your Retailer Agreement.